

Connecting to Your Telehealth Session Through Your Smartphone

This document will show you how to complete the **eCheck-In** process for Telehealth appointments. You can complete **eCheck-In** within 7 days before your visit.

- Find patient's appointment on the MyChart Phone App
- Complete clinic questionnaires and review medications and allergies
- Sign all consent forms
- Start your visit

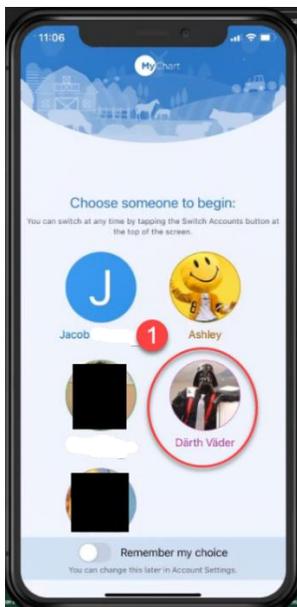


Guardians: Except in select cases, if your child is under the age of 18, you (the parent or guardian) will need to have your own MyChart access to complete the eCheck-In and sign consents before the appointment. If you need help, please call the MyChart Helpdesk at 720-777-6939 to sign up as a proxy.

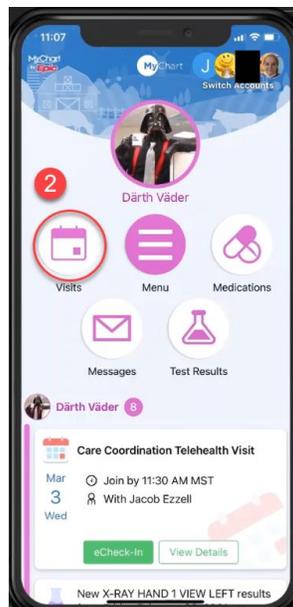
Find the Patient's Appointment

The MyChart application is easy to use on any smartphone.

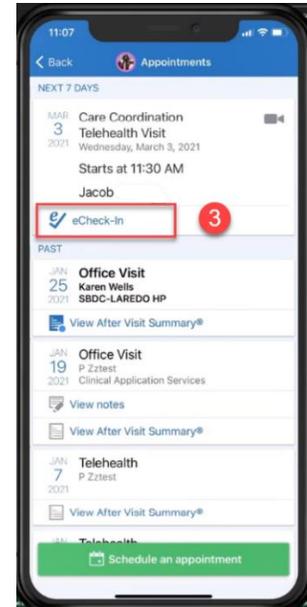
1. Once you are logged into the MyChart app, tap the name of the person who has an upcoming visit.
2. Tap the **Visits** icon.
3. Find the Telehealth Visit and tap **eCheck-In**. You may need to scroll down the page to find the appointment.



MyChart Homepage



MyChart patient account

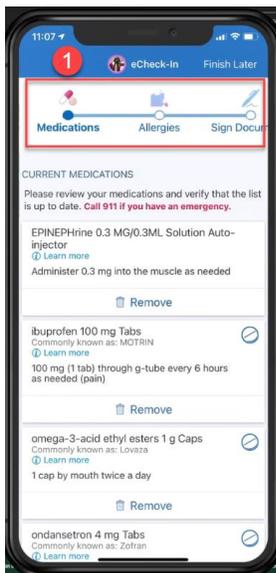


MyChart Visits

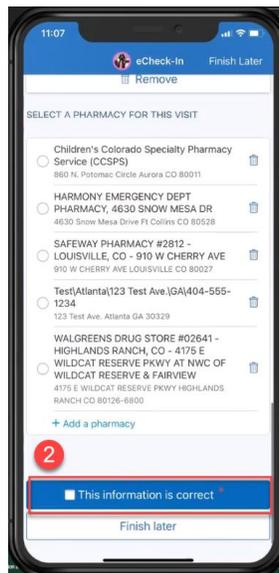
Complete Questionnaires, Medications and Allergy Review

Complete all **eCheck-In** steps before starting your visit. You may not see all of the steps shown below for every visit.

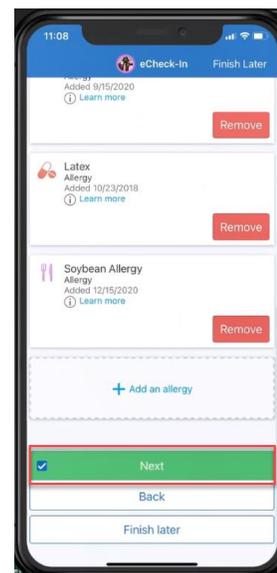
- Verify Demographics and Insurance
 - Make payments
 - Complete Questionnaires
 - Update Medications and Allergies
 - Sign Documents
1. The required steps are listed at the top of the page
 2. Review Medications, making corrections as needed and adding or changing the pharmacy. Tap **This information is correct**. Tap **Next**.
 3. Review Allergies. Tap **This information is correct**. Tap **Next**.



MyChart eCheck-In review



MyChart eCheck-In review



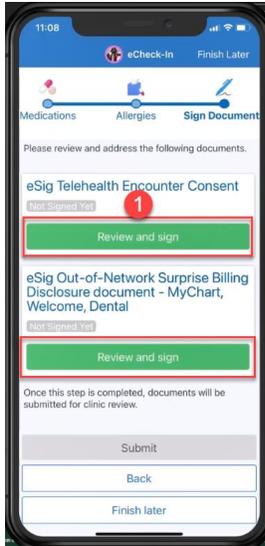
MyChart eCheck-In review

 Selecting **Finish Later** will cancel your eCheck-in and you will need to return to the section to complete eCheck-in before starting your visit.

Sign Consents

The last step before you can start your Telehealth visit is to sign the consents.

1. Tap **Review and sign**.
2. At the bottom of the page in the signature boxes, tap **Tap to Sign**.
3. Scroll down the page and tap **Continue**.
4. Tap the next consent's **Review and sign**.



MyChart Sign Documents

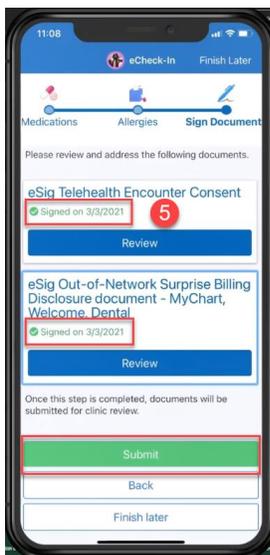


MyChart Sign Documents

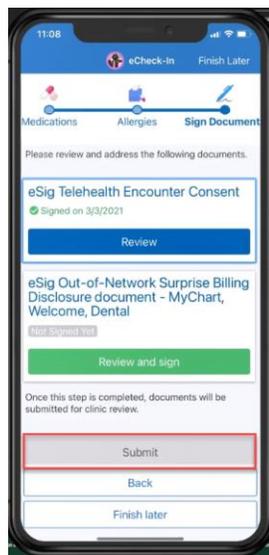


MyChart Sign Documents

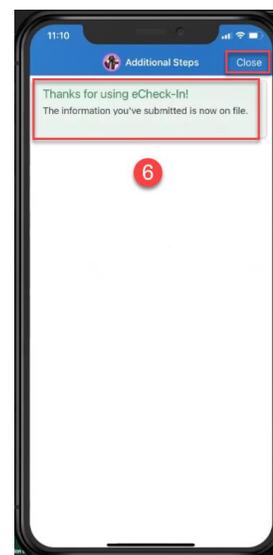
5. The green **Signed on** will confirm the consents have been signed. Click **Submit**.
 - a. The **Submit** button only becomes available once all eCheck-In steps are completed.
6. The confirmation page will say **Thanks for using eCheck-In!** You can leave this page by tapping **Close**.



MyChart Sign Documents



MyChart Sign Documents

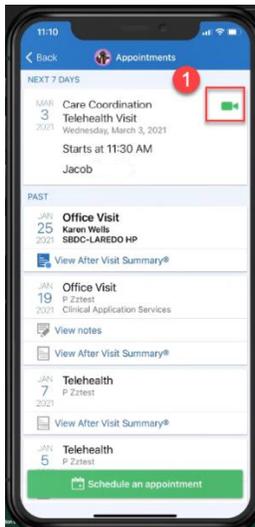


MyChart eCheck-In complete

Start Your Visit

Starting your Telehealth visit is easy once eCheck-In is completed.

1. If your Telehealth visit is starting within 30 minutes after completing eCheck-In, you can tap the video camera icon  to start the visit.
2. If it's later, on the day of your appointment open the MyChart app and tap on the name of the person who has the appointment.
3. Tap **Begin Visit**.



MyChart Visits



MyChart patient account